



## PERSONAL BANKING

# Banking for Everyone

**Regions is committed to helping all our customers build financial confidence.**

We're here to help you confidently navigate everyday banking experiences. Whether in our branches, online or at the ATM, you'll find services and resources designed to meet your needs.

### Autism and neurodiversity support

We understand that banking environments can sometimes be overwhelming. That's why we offer:

- Sensory packs with stress balls, sunglasses and noise-canceling earbuds to help manage sensory experiences
- Quiet areas in every branch when you need a moment of calm
- The Regions MagnusCards® app with step-by-step visual and audio guides for everyday banking tasks
- Trained associates who understand and respect your unique needs

### Vision accessibility

Banking should never be limited by vision. We're proud to provide:

- Materials in Braille that put information at your fingertips
- Large print options that make reading documents comfortable
- Audio CDs for those who prefer listening
- Talking ATMs with private earphone jacks for convenient, independent banking
- Sight checks with raised lines for easier navigation

### Where everyone belongs

When you visit any of our approximately 1,400 branches, you'll find more than a bank. You'll discover a space thoughtfully designed with your needs in mind. Our facilities welcome service animals, offer friendly associates ready to assist with paperwork, and provide convenient drive-thru options when you prefer to bank from your vehicle.

Learn more at  
[regions.com/about-regions/accessible-banking/](https://regions.com/about-regions/accessible-banking/)  
[accessible-banking-services.](#)

### Hearing accessibility

We're committed to clear communication through:

- Professional sign language interpreters ready when you need them
- TTY/TDD connectivity through our friendly Contact Center (1-800-374-5791)
- Telecommunications Relay Service to ensure nothing gets lost in translation

### Digital banking made simple

Confidently bank how you want, when you want with:

- Accessible Online and Mobile Banking designed with everyone in mind
- A network of over 2,000 accessible ATMs ready to serve you

### Financial education for real life

Build financial confidence with:

- Money Basics for Life workshops specifically created for diverse learning styles
- Engaging courses like "Managing Your Money," "Know Why Credit Matters" and "Help Avoid Identity Theft"
- Spanish-speaking instructors who bring financial concepts to life in your language

